

2009 World Rescue Challenge Frankfurt. Team Feedback Survey

Dear Participating Team,

The World Rescue Organisation seeks to improve the quality of the activities it conducts from year to year. To do this we need your feedback on this year's Challenge.

We welcome your constructive feedback, which we will use to assist with the ongoing development of the World Rescue Challenge. Please take a few minutes to complete the survey by providing a rating for the responses that best match your viewpoint.

Teams must complete this survey and return it to the Command Assessor immediately following their final evolution on Saturday 24th October and before you leave the challenge arena.

For all answers requiring a rating, please rate your response on a scale of 1 – 5 based on the following:

	1	2	3	4	5
Satisfaction	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied

TEAM NAME: _____

1. Tools in the challenge areas

		Complex	Standard	Rapid	Trauma
1.1	Please rate the quality of tools & equipment provided.				
1.2	Please rate the range of tools & equipment provided.				

1.3 If you scored 1 or 5 for question 1.2 please comment on what should be added or removed from the pits.

2. Challenge Scenarios

		Complex	Standard	Rapid	Trauma
2.1	Please rate the standard of scenarios across all classes.				
2.2	Please rate the use of the techniques base of scenarios for this challenge.				
2.3	Considering the use live casualties, please rate their effectiveness.				

2.4 If you scored 2 or below, please comment on how you feel this can be improved.

3. Challenge Assessors

Please appraise the Assessors in each pit for each of the following:

		Complex	Standard	Rapid	Trauma
3.1	Knowledge.				
3.2	Attention to your team's effort during the evolution.				
3.3	Emphasis on safety.				
3.4	Feedback to you during the team debrief.				
3.5	Adherence to the challenge rules.				

3.6 If you scored 2 or below, please comment.

4. Challenge Timetable

Please rate how satisfied you were with each of the following:

		Complex	Standard	Rapid	Trauma
4.1	Time available for equipment inspection/preparation.				
4.2	Time you spent in isolation.				

4.3 If you scored 1 or 2, please comment on how you feel this can be improved.

		Too short	Just right	Too long
4.4	What do you think of the length of the overall programme. (Tick only one option)			

5. Challenge Rules

5.1 Do you think the challenge rules could be improved? If so, how?

6. Event Hosts

		About the Challenge	Web site	Documentation prior to the challenge	Communications during the challenge
6.1	Please rate the quantity of the information you receive from the host.				
6.2	Please rate the quality of the information you receive from the host.				

6.3	Please rate the hospitality you received from the host (VFDU/ Frankfurt City Fire Department).	
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6.4 If you indicated the information should be improved, please indicate how.

7. World Rescue Organisation

		About this Challenge	Web site	Documentation prior to the challenge	Communications during the challenge
7.1	Please rate the quantity of the information you receive from the WRO.				
7.2	Please rate the quality of the information you receive from the WRO.				

7.3 If you indicated the information should be improved, please indicate how.

9. Overall rating of World Rescue Challenge 2009

Please rate each of the following.

9.1	Pre event information.	
9.2	Challenge Venue.	
9.3	Team briefing	
9.4	Opening ceremony	
9.5	Scenarios	
9.6	Assessing	
9.7	Swaps Evening	
9.8	Event Transport (if used)	
9.9	Accommodation	
9.10	Overall rating for the 2009 World Rescue Challenge.	

10. Any additional comments you would like to make.

We wish to thank you for your comments, the WRO wishes to offer you the opportunity to forward any further comments or suggestions to the WRO Secretary at any time to cameron.black@strathclydefire.org

*‘the challenge to prevent road death and injury
does not end with the collision’*

WRO 2007



10TH ANNIVERSARY 1999-2009